

PERSONAL DATA | DATOS PERSONALES

Name | Nombre : _____ Nationality | Nacionalidad: _____

Hotel or Address | Domicilio: _____ Passport or ID | DNI: _____

Mobile phone | Teléfono móvil : _____

CONDITIONS

The customer shall accept responsibility for the care and return of the bicycle (including padlock, helmets, keys...).

The bicycles shall be returned in the same condition as when they were hired out. Any damage discovered upon return of bicycles and accessories shall be paid by the client.

In the case of any equipment being lost or stolen, the customer shall pay Valencia Bikes a fee to cover such loss or theft. The fees payable shall be: for the padlock **15 €**; for the key **6 €**; for the helmet **19 €**; for each of the lights, brakes or pedals **9 €**, for the bike-seat, **20 €**, for a broken or stolen wheel **30 €**, for a baby/toddler seat **45€**, Repair kit **10 €**, back-rack **25 €** and basket **10 €**.

The customer knows and is obliged to respect the traffic laws and rules and therefore is responsible for all damages caused (to yourself or to other people) due to any accident or incident that occurs during the use of the bike. Valencia bikes accepts no responsibility for any claims against the signatories of the contracts and the said signatories shall be held responsible.

The user is obliged, **always**, to correctly lock the bikes. To avoid robberies, it is advisable not to leave bikes outside at night and to lock them by winding the padlock around the frame and the wheels in a well-lit area.

In case of theft of a bike a fee of **300 €** must be paid; for an e-bike **800 €** and for a tandem, **500 €** are payable respectively.

A deposit of **50 €** in cash or credit/debit card per bike shall be collected when the bicycle is hired. The deposit shall be refunded upon return of the bicycle if it is returned in the same state as it was hired out.

The deposit fee is charged as a precautionary measure in view of the possible damage or the non-return of the bicycle and accessories hired out.

Payment for both rental and the deposit fees shall be paid in full and in advance upon booking. There will be no refund for deliveries returned before the mentioned time in the contract.

A delay in the return of hired bicycle(s) shall incur the payment of the stipulated late fee.

In case of a breakdown, You should go to the nearest Valencia Bikes shop and we will change the bicycle with no cost. The transportation to our shops is at your own expense (even if you take a taxi) as we do not have a pick-up service.

In case of a flat tyre, You can change your bike at any of our Valencia Bikes shops cost-free or, if you wish:

You can take out our puncture insurance that includes the repair or replacement service for the bicycle. The cost is **1 €** per bike/day and covers the area of Valencia city, excluding the Albufera (during shop opening hours only) and we will send a taxi with a new bicycle and pick up the punctured one.

If you do not have the flat tyre insurance, we can provide cover at a cost of **30 €** per taxi.

This season **our shops close at** _____. If you have not returned the bike at this time, we understand that you will be extending the bike rental and will pay the extra charge for returning the bike the following day.

RENTAL PERIOD | PERIODO DE ALQUILER

From | Desde : ____ / ____ / ____ - _____ h. To | Hasta: ____ / ____ / ____ - _____ h.

Bicycles | Bicicletas: _____ Padlock with key | Candado con llave: _____

Deposit | Depósito: _____ Others | Otros: _____

Flat Tyre insurance | Seguro de pinchazo Yes No Rented by | Alquilado por: _____

Paid | Pagado: _____

Signature | Firma: *By signing I agree to all of terms and conditions described* | Con mi firma acepto todas las condiciones descritas.

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ESPAÑOL_CONDICIONES

El usuario es responsable del cuidado y devolución de la bicicleta y los accesorios (candados, casco, llaves...).

Las bicicletas han de ser devueltas en el mismo estado que al ser alquiladas, haciéndose cargo el usuario de cualquier desperfecto ocasionado.

En caso de robo o pérdida del material, el usuario tendrá la obligación de abonar a Valencia Bikes el material sustraído, siendo el valor de los diferentes accesorios: candado 15 €, llave 6 €, casco 19 €, luces, frenos, pedales 9 € c/u, sillín 20 €, rueda rota / robada 30 €, sillita de bebé 45 €, Kit de reparación 10€, porta-equipajes 25 € y cesta 10 €.

El usuario conoce y se compromete a respetar las leyes y normas de tráfico y es responsable de todo daño causado (a sí mismo o a terceras personas) como consecuencia de cualquier accidente durante el uso de la bicicleta. Valencia Bikes no se hace responsable de ningún tipo de reclamaciones.

El usuario está obligado **en todo momento** a candar correctamente las bicicletas. Para evitar robos es recomendable no dejar la bici en la calle por la noche y candarla siempre del cuadro y rueda en lugares iluminados.

En caso de robo de la bicicleta, el precio que deberá pagar es de 300 €, e-bike 800 € y tándem 500 €

Se requiere un depósito de 50 € en efectivo o tarjeta de crédito por bicicleta que será devuelto a la devolución de la bicicleta en el mismo estado que fue alquilada.

La fianza o depósito son en previsión de los posibles desperfectos, daños o la no devolución de la bicicleta y los accesorios que se hayan alquilado.

El pago y la fianza siempre se realizarán íntegramente y por adelantado en el momento del alquiler. No se efectuará reembolso por devolución antes de la hora estipulada en el contrato.

El retraso en la devolución de la/s bicicleta/s supondrá el abono de la tarifa correspondiente.

En caso de avería, debe acercarse a cualquiera de nuestros puntos de alquiler y le cambiaremos la bici. El transporte a los puntos de alquiler corre por su cuenta (incluso si utiliza un taxi) ya que no disponemos de servicio de recogida.

En caso de rueda pinchada, Puede cambiar la bicicleta sin coste en cualquiera de las tiendas de Valencia Bikes o:

Opcionalmente le ofrecemos un seguro de pinchazos que incluye la reparación o reemplazo de la bicicleta. El coste es de 1 € por bicicleta/día y cubre cualquier lugar de la ciudad donde se encuentre que esté dentro del plano que le entregamos (Albufera excluida) y durante las horas de apertura de Valencia Bikes. En este caso le enviaríamos un taxi con una bicicleta para cambiarla por la del pinchazo.

Si no tiene seguro y desea que le organicemos el servicio de recogida, el coste es de 30 €.

IT IS NOT ALLOWED TO CYCLE:

- On the sidewalks.
- In the wrong direction or down one-way streets.
- With headphones in or while using mobile devices.
- Through tunnels without bike lanes.
- In bus lanes (unless signed it is permitted to do so).
- In gardens, parks or along promenades without bike lanes.

CHILDREN:

- Under 16 must wear a helmet.

NO ESTÁ PERMITIDO IR EN BICI:

- Sobre las aceras.
- Contra dirección.
- Con auriculares o usando el móvil.
- Túneles sin carril bici.
- En el carril del bus (excepto si una señal lo permite).
- En jardines o parques sin carril bici.

NIÑOS:

- Menores de 16 años deben llevar casco.

HOW TO LOCK THE BIKE:

Please do not lock the bike to a tree. Please lock it to a traffic sign or bike parking stand, as follows:

CÓMO CANDAR LA BICI:

Está prohibido candarla a los árboles. Se deben candar en los aparca-bicis:

